

Dear Legacy Hills Resident



Waste & Recycle Service Information

Republic Services of San Antonio is excited to provide trash and recycling collection for residents of the Legacy Hills Community. We are excited to begin the state of the art automated garbage program for your neighborhood.

What this Means for You

- Services to include:
 - (1) 96 gallon cart Trash to be serviced on **FRIDAYS**
 - We also will have 64 gal. carts and 35 gal. containers available
 - (1) 96 gallon cart for Recycle to be serviced on **FRIDAYS**
 - We also have 35g containers available
- New carts are delivered at no charge.
- Convenience of curbside collection in front of your home.
- 2x/year bulk & brush curbside collection with 3yd limit per resident. · Out of Cycle Collection offered the 3rd Thursday of Every Month at a discount, must call in advance to set up.
- Christmas Tree Collection in January

Additional Services:

- Free Service Assistance for residents with Disability needs.
- Free Weekly Service to the Common Area/Pool House
- Participation/Sponsorship Opportunities of Community Events
- Dedicated Republic Representative for your Community.

How will you be billed?

- You will be billed on a quarterly basis.
- *Please be sure to email our local team at SAHOA@republicservices.com for fast and easy set up, just include your name, telephone number and address or you can call into our local coordinator at 210-304-2725. You will receive a response to include your account number and deliver cart date.*
- We also offer an Autopay option for residents; please call Customer Service for details after you receive your first invoice. You can set it up online at www.republicservices.com

We have an App for that!

Visit us online at RepublicServices.com and create a username and password- it's simple and free.

Download our app: My Republic

Service Request with a touch of a button

- Schedule a pickup
- Report a missed pickup
- Request a container repair
- Discover new products and services

Convenient payment Options

- Pay your bill anywhere
- Optional Email notifications
- View past bills



Republic Services (4+)

Republic Services, Inc.

Designed for iPad

★★★★ 4.3 + 3.2K Ratings

Free



What you need to do in order to receive curbside collection.

Please have your Trash carts out by **7:00 a.m.** to receive service. Please begin utilizing the carts immediately. We would like to encourage every resident to bag their trash prior to placing it in the waste receptacle. This helps prevent spillage during the service of your waste.

To avoid any interruption in service please follow directions below:

- To prevent potential damage to your property, set your cart **5 feet away from all objects** such as: other trash or recycle carts, cars, meters, poles, trees, power lines or other obstacles. **10 feet away from mailboxes.**
- Please do not overfill carts or place items on closed lid.
- Position the cart with the handles facing towards your home and wheels placed against the curb.
- Please trim trees so there is at least 14 feet of height clearance.
- Do not place liquids, dirt, rock, construction materials, hazardous materials, concrete or large metal parts into the garbage cart.
- **NO HOT ASHES!** Hot ashes will melt or destroy the cart.

Benefits of Bagging Your Trash

Republic Services, as a partner in the community, would like to encourage every resident to bag their trash prior to placing it in the waste receptacle. We have identified the important reasons for bagging your trash below.

- **On windy days, it protects the contents of the trash container from blowing out and scattering on the ground around the community**
- **It helps prevent spillage during the service of your waste**
- **It helps prevent spillage during transportation of waste to the disposal site**
- **Helps keep our environment, communities and roadways litter free**

RESIDENTIAL RECYCLING PROGRAM

*****Place all acceptable materials into designated recycling container*****

Acceptable List:

Newspaper (no inserts)-dry, unsoiled
Aluminum Cans
Bi-Metal Cans-tin/steel
Clear or Cloudy Plastics-PETE & HDPE
Cardboard and Cereal boxes

Non-Acceptable List:

Waxed Cardboard
Kitchen and Food Waste
Carbon Paper
Tear Resistant Envelopes
Pressure Sensitive Adhesive
Wood or Metal

As always, we appreciate your business and allowing us to be a partner in your community.